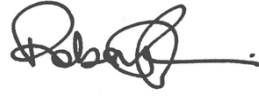




**DATE PUBLISHED:**

21<sup>st</sup> November 2018

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**(Proper Officer)**

**FLINTSHIRE COUNTY COUNCIL**

**CABINET RECORD OF DECISION**

**DATE OF MEETING:**            **20 NOVEMBER 2018**            **AGENDA ITEM NO. 5**

**REPORT OF:**                    **Chief Officer (Governance)**

**SUBJECT:**                        **DIGITAL CUSTOMER OVERVIEW**

**RECOMMENDATIONS OF REPORT:**    That Members note the design principles underpinning the creation of a single Contact Centre and endorse the progress made towards delivering the Digital Customer theme of the Digital Strategy.

**DECISION:**                        As detailed in the recommendation.

**REASON FOR DECISION:**            As in the report.

**CONSULTATIONS  
REQUIRED/CARRIED OUT:**        Employees who are affected by this change in service provision are being engaged, and will continue to be engaged in future phases, with full HR and Trade Union involvement.

The project plan also includes ongoing internal and external communications to raise awareness and encourage involvement as Flintshire's digital service evolves. The detail within the communications plans is currently being developed.

**RESOURCE IMPLICATIONS:**        The Digital Customer workstream has an invest to save budget allocation of £550k. This is funding three new posts, all of whom are contributing to the delivery of the Digital Customer project, namely:

- Digital Customer and Community Resilience Programme Manager;
- Customer Transaction Officer (responsible for process design and web content review); and
- Income and Marketing Programme Manager.

In addition to these posts, staff from across the authority are actively involved in the project. The IT team in particular are supporting the development of the Customer Account and Integration with core service areas.

Staff in Housing, in particular currently, are supporting work to review business processes and design the online experience; while staff in Planning and Environment and Social Services are reviewing the range of processes and services which they think best sit within the combined contact centre in the future. Similar work with Education and Revenues and Benefits is about to get underway.

**DECLARATIONS OF INTEREST:**

None.

**DISPENSATIONS**

None.

**DATE PUBLISHED:**

21<sup>st</sup> November 2018

**SIGNED**



**(Proper Officer)**

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FLINTSHIRE COUNTY COUNCIL

CABINET RECORD OF DECISION

DATE OF MEETING: 20 NOVEMBER 2018 AGENDA ITEM NO. 6

REPORT OF: Chief Officer (Streetscene and Transportation)

SUBJECT: SCHOOL TRANSPORT - SIBLING ENTITLEMENT

RECOMMENDATIONS OF REPORT: That Cabinet approves that sibling entitlement will not apply for the school transport service provision.

DECISION: As detailed in the recommendation.

REASON FOR DECISION: As in the report.

CONSULTATIONS REQUIRED/CARRIED OUT: With the Cabinet Member for Streetscene and Countryside.

Consultation will be required with schools.

RESOURCE IMPLICATIONS: There are no additional resource implications as a result of this proposal; however, if a sibling rule were to be introduced, then additional resources may be required to administer and manage this process.

The target savings from the transport review would be negatively impacted by the introduction of a sibling rule for school transport and transport costs could increase as a result.

DECLARATIONS OF INTEREST: None.

DISPENSATIONS None.

DATE PUBLISHED: 21<sup>st</sup> November 2018

SIGNED



(Proper Officer)

FLINTSHIRE COUNTY COUNCIL

CABINET RECORD OF DECISION

DATE OF MEETING: 20 NOVEMBER 2018 AGENDA ITEM NO. 7

REPORT OF: Chief Officer (Streetscene and Transportation)

SUBJECT: SCHOOL TRANSPORT – TRANSPORT ANOMALIES

RECOMMENDATIONS OF REPORT: That the Cabinet approves the timelines for removing with the historical non-statutory school transport arrangements and cessation of subsidised bus services carrying non-eligible learners.

DECISION: As detailed in the recommendation.

REASON FOR DECISION: As in the report.

CONSULTATIONS REQUIRED/CARRIED OUT: With the Cabinet Member for Streetscene and Countryside.

Consultation will be required with schools and head teachers.

RESOURCE IMPLICATIONS: There are significant budget implications if the historical transport anomalies were continued to be provided until July 2023. See appendix 2.

DECLARATIONS OF INTEREST: None.

DISPENSATIONS None.

DATE PUBLISHED: 21<sup>st</sup> November 2018

SIGNED



(Proper Officer)



**RESOURCE IMPLICATIONS:**

There are no specific resource implications for this report.

**DECLARATIONS OF INTEREST:**

None.

**DISPENSATIONS**

None.

**DATE PUBLISHED:**

21<sup>st</sup> November 2018

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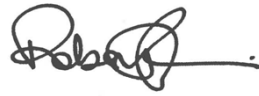
**DISPENSATIONS**

None.

**DATE PUBLISHED:**

21<sup>st</sup> November 2018

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**(Proper Officer)**



The costs of the final scheme will be the subject of funding bids to Welsh Government.

**DECLARATIONS OF INTEREST:**

None.

**DISPENSATIONS**

None.

**DATE PUBLISHED:**

21<sup>st</sup> November 2018

**SIGNED**

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**(Proper Officer)**

**FLINTSHIRE COUNTY COUNCIL**

**CABINET RECORD OF DECISION**

**DATE OF MEETING:**                    **20 NOVEMBER 2018**                    **AGENDA ITEM NO. 13**

**REPORT OF:**                            **Chief Executive**

**SUBJECT:**                                **OUTDOOR CHILDREN'S PLAY AREAS**

**RECOMMENDATIONS OF REPORT:**    (1)    That all 23 expressions of interest received for the 2018/19 match-funding programme be supported and that the oversubscription of cost of £0.063m is met from the remaining £0.140m year 2 capital allocation; and

(2)    That the remaining £0.077m of the year 2 capital programme, together with the remaining circa £0.040m of year 3 (£0.200m minus circa £0.080m - £0.100m for Bailey Hill and £0.060m for the replacement to two 3G pitches at Deeside Leisure Centre) is utilised to improve the play area sites identified in appendix 2 to the report.

**DECISION:**                                As detailed in the recommendations.

**REASON FOR DECISION:**                As in the report.

**CONSULTATIONS  
REQUIRED/CARRIED OUT:**                Aura sent out letters to all Town and Community Councils inviting them to submit an expression of interest thereby offering equity of opportunity to all to participate in the programme.

Upon confirmation that an expression of interest in the match-funding scheme has been successful, Aura's Play Design service will consult with Town and Community Council representatives to ensure the subsequent play area upgrade works meet their needs and aspirations in

terms of content, design and layout.

Aura will adopt the same approach for play areas due to be upgraded and improved via the Council's capital programme.

**RESOURCE IMPLICATIONS:**

All play area upgrade schemes and improvement works will be managed by Aura's Play Design service.

The Council has allocated £0.105m from its 2018/19 revenue budget for the match-funding scheme.

The Council's three-year capital programme for 2017/18 to 2019/20 includes approved allocations for play areas.

**DECLARATIONS OF INTEREST:**

None.

**DISPENSATIONS**

None.

**DATE PUBLISHED:**

21<sup>st</sup> November 2018

**SIGNED**



**(Proper Officer)**

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**FLINTSHIRE COUNTY COUNCIL**

**CABINET RECORD OF DECISION**

**DATE OF MEETING:**                    **20 NOVEMBER 2018**                    **AGENDA ITEM NO. 14**

**REPORT OF:**                            **Chief Officer (Streetscene and Transportation)**

**SUBJECT:**                                **REVIEW OF HIGHWAY AND CAR PARK SAFETY  
INSPECTIONS, INTERVENTION CRITERIA AND  
RESPONSE TIMES POLICY**

**RECOMMENDATIONS OF REPORT:**      That Cabinet approves the revised Highway and Car Park Inspection Policy outlining the Councils approach to all safety inspections, defect identification criteria and response times.

**DECISION:**                                As detailed in the recommendation.

**REASON FOR DECISION:**                As in the report.

**CONSULTATIONS**                            With the Cabinet Member.

**REQUIRED/CARRIED OUT:**                With colleagues and neighbouring authorities, including County Surveyors Society Wales (CSSW).

FCC Incumbent Insurers – Zurich Municipal (ZM).

FCC Appointment Legal Representatives.

With Scrutiny Committee – November 2018. The following comments/recommendations were raised:

1. That a section on Street Furniture Inspection be included in the report – this is now covered in Item 8 of the Policy
2. That the 'Defect Identification Criteria' for Cycleway be aligned to that of Footways (less than 25mm), rather than Carriageways (less than 40mm).

It is recognised that this would be an increase in standards, and this is in opposition to the general intention of this review of the policy.

However, the consequences of this recommendation could be limited to reflect the distinction already in the policy of 'Integrated' and 'Dedicated' cycleway, with only Dedicated Cycleway receiving the higher Defect Identification Criteria of 25mm or less on the short length of approximately 18kms of cycleway that the Authority is responsible.

The above changes have now been incorporated into the final Policy.

**RESOURCE IMPLICATIONS:**

The new revised policy has no detrimental impact on operations or costs.

**DECLARATIONS OF INTEREST:**

None.


**DISPENSATIONS**

None.

**DATE PUBLISHED:**

21<sup>st</sup> November 2018

**SIGNED**



**(Proper Officer)**

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**FLINTSHIRE COUNTY COUNCIL**

**CABINET RECORD OF DECISION**

**DATE OF MEETING:**            **20 NOVEMBER 2018**            **AGENDA ITEM NO. 15**

**REPORT OF:**                    **Chief Officer (Social Services)**

**SUBJECT:**                        **NORTH WALES SUPPORTED LIVING AND  
OUTREACH SUPPORT PROCUREMENT**

**RECOMMENDATIONS OF REPORT:**    That Cabinet approve the proposal for Flintshire to tender for the Regional Supported Living and Outreach Agreement.

**DECISION:**                        As detailed in the recommendation.

**REASON FOR DECISION:**            As in the report.

**CONSULTATIONS  
REQUIRED/CARRIED OUT:**            Providers have been kept up to date with progress of this work stream through various communication streams including a notice on Sell to Wales and a “Meet the Buyer” event, which was held on 5<sup>th</sup> November 2018 at the Optic Centre in St Asaph.

Supporting People have been consulted and are involved in this work stream. However services commissioned through Supporting People would be with non-regulated providers, the Supported Living Agreement will be for regulated services only.

**RESOURCE IMPLICATIONS:**            Officer time to manage the procurement process with support from officers across the region.

Provider information events are supported financially by the Regional Commissioning Team.

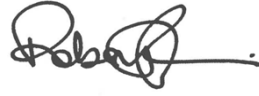
**DECLARATIONS OF INTEREST:**            None.

**DISPENSATIONS**                        None.

**DATE PUBLISHED:**

21<sup>st</sup> November 2018


**SIGNED**

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**(Proper Officer)**



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